



Insight

A Visual South, Inc. News Publication

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Points of Interest

Inforum 2007

September 9–12

The Sands Expo

Las Vegas, Nevada

Infor's User Group Conference is specifically designed to meet your individual needs. Choose from hundreds of hours of education sessions to build your own personalized agenda tailored to your interests. Mingle with thousands of your peers. Connect with the largest collection of Infor executives and product and development staff you'll ever find in one place.

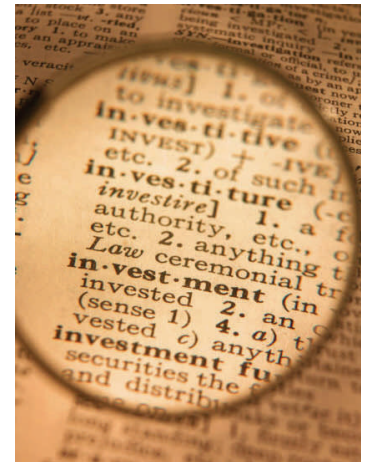
For more information go to www.inforum2007.com. We hope to see you in Vegas!

Focused on Your Visual Enterprise Investment

Welcome to the inaugural edition of *Insight*, Visual South's new quarterly news publication. The idea for creating *Insight*, ultimately came from you, our valued customers. From our calls and conversations with you, we realized we needed a medium to keep you better informed about our products and services, as well as the latest happenings within the industry and with Infor Global Solutions.

We hope you will look to *Insight* as a resource for industry news, tips and timesavers, announce-

ments, and a variety of interesting and useful information. Our constant goal is to provide valuable cost saving solutions to our customers. You made an investment in Visual software and we are invested in you and your business success. Our services and solutions are created for you to get the most out of your Visual Enterprise system. Each installment of *Insight* will focus on a variety of topics all with one objective in mind; helping our customers get the most out of their Visual software investment.



Did You Know?

Visual South is now a Microsoft Certified Partner, and a Small Business Specialist. If you have a question regarding Microsoft licensing, please call us first - we can save you money through the variety of licensing options available to us as a Microsoft reseller. Call us for network needs such as servers, desktops, and database platforms. Our knowledgeable Microsoft Certified staff members will be glad to answer any questions and guide you to the right solution. Call us today! 704.721.6020

Improve Productivity

You've invested in the best ERP software available and while your Visual Enterprise system is working for you, do you have that nagging feeling there may be better, more efficient ways to accomplish a variety of tasks?

Does it take you more than 3 days to close out the month?

Do you have several different part numbers being entered for the same part?

Employee turnover, lack of a formal training plan and rapid growth can all lead to an erosion of Visual Enterprise knowledge resulting in a breakdown of efficiency. Our Business Process Review is a proven methodology created to help solve these types of issues by pinpointing the specific areas where slow downs are occurring.

For more information about our process, please visit our website, www.visualsouth.com, Services, Visual Enterprise Services, or call us at 704.721.6020.

Tips and Time-savers

A great time saving tip when using Internet explorer involves using the "Ctrl" and "Enter" keys. Say you want to go to a website...<http://www.visualsouth.com> for example. Rather than having to type all that information, simply type the name of the company in the address line of your browser, then hold down the Ctrl key and hit enter. It will fill in the rest for you and take you right to the .com site you wish to visit. Give it a try!

Customer Satisfaction Surveys

Continued customer satisfaction has always been a core objective for us at Visual South. To help track the quality of the work performed at your site, we have created a new on-line survey.

This quick and easy survey will be emailed to you after work has been performed by one of our consultants. We want your feedback and value your opinions. Keep an eye out for the survey. It takes less than 5 minutes to complete and will help to ensure your continued satisfaction.



Class Schedule

A complete list of classes can be found on our website (www.visualsouth.com). All classes are held at our Charlotte/Concord, NC training facility. Sign up for classes online by clicking [here](#) or call our office at 704.721.6020.